

The logo for the Colorado Rural Health Center features the word "COLORADO" in a large, bold, black sans-serif font. A stylized green sunburst with a blue center is positioned behind the letter "O". Below "COLORADO", the words "RURAL HEALTH CENTER" are stacked in a smaller, bold, black sans-serif font.

# COLORADO RURAL HEALTH CENTER

March 20, 2012

SigmaMed Solutions  
176 W. Sycamore Lane  
Louisville, CO 80027

Jamie and Wray,

The Colorado Rural Health Center (CRHC) has been very pleased with our collaboration over the past year and half with Lean Six Sigma Services offered by SigmaMed Solutions.

CRHC and SigmaMed Solutions designed a training program to bring Lean Six Sigma to rural hospitals in a virtual environment. Having the ability to provide this caliber of training in a way that allows rural hospitals to participate is invaluable. Even though the training is offered in a virtual environment it does not mean the quality of the training as been compromised. In fact, I would argue that the quality of the training is enhanced because webinars and materials are readily available. In addition to having these materials at their fingers, Wray Paul, the instructor is only a call or email away. Wray, a Master Black Belt, is an expert in his field and brings a down to earth training style that resonates with providers.

With the success of the training during year one of CRHC's quality program, iCARE (Improving Communications and Readmissions) we engaged with SigmaMed Solutions in another year of Lean Six Sigma training. In year two we repeated the basic Lean Six Sigma training and enhanced the training by offering virtual mentoring so that rural hospitals can continue along their path to improvement.

Thank you for offering training that helps build capacity in our rural communities.

Sincerely,

A handwritten signature in black ink, appearing to read "Michelle Mills".

Michelle Mills  
Interim CEO  
Colorado Rural Health Center  
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*The State Office of Rural Health*

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