



ASPEN VALLEY HOSPITAL

Small enough to care. Large enough to heal.

March 5, 2014

Jamie Martin
President & CEO
SigmaMed Solutions, LLC

VIA E-mail: Jamie@sigmamed-it.com

RE: Recommendation

Dear Jamie,

It is with great pleasure that I write this letter of recommendation for you to present to potential clients.

As the Chief Compliance Officer at Aspen Valley Hospital, quality and patient safety are top priorities for me. Our facility continually looks at mechanisms to improve the patient experience, improve care and decrease risk. We utilized SigmaMed Solutions, LLC for a number of process improvement projects over the past two years and find their organization to be quite knowledgeable, available, and professional.

Jamie and Wray assisted our organization with measurable improvements in projects such as compliance with The Joint Commission requirements for sign/date/and timing orders. We went from a compliance rate of about 50% to well over 95% in a matter of months, utilizing some of the improvement tools offered through the lean, six-sigma methodologies. This process has allowed us to have continuous, sustained improvement. In addition, we have a team of staff working with Wray on the pre-operative processes, looking at how to streamline the process, reduce errors and improve efficiencies.

Their knowledge in performance improvement is quite outstanding. They are willing to work with individuals on learning specific tools of their trade.

I would highly recommend SigmaMed Solutions, LLC to anyone looking for a solid, long-standing method to improve quality in their organization.

Sincerely,

Elaine M. Gerson, RN, BSN, MBA, JD
Aspen Valley Hospital District
Chief Clinical Officer/General Counsel