

Phillips County Hospital

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Letter of Reference:

Future SigmaMed Clients,

This past year I had the pleasure to be connected to Jamie Martin and his SigmaMed Solutions (SMS) family. The prior year my organization, as part of a healthcare alliance, was introduced to a company that provided Lean SixSigma training. We found the training to be ideal for Phillips County Hospital (PCH), a Critical Access Hospital, that serves 6000 residents in North Central KS.

Staff began the LSS program but had difficulty employing the concepts for a successful outcome. This led to identifying a company that could provide PCH with a refresher course to get us back on track. We found our original vendor too expensive and somewhat difficult as they had experienced personnel changes during that period of time.

SigmaMed was very willing to provide the training we were interested in. That being a combination of a LSS refresher on main concepts along with a didactic demonstration using LSS concepts. This blend was new to SMS, however, worked out to be a very effective program for our institution. Jamie Martin was able to package a multi-day program into a single days presentation.

We are now successfully utilizing Lean SixSigma as part of our process improvement plan. Thanks to Jamie Martin with his years of experience and ability to aid PCH to become a meaningful LSS organization.

Good Luck!

Dave Engel – FACHE
CEO
Phillips County Hospital
Phillipsburg, KS

