

SMART HUDDLE BOARDS



“I have staff working for me that have been with this practice for 25 years!!! They have big ideas and like to be heard, but before SMART Huddles we didn't have a way to constructively make that anything but chaos.”

Ariel Oakes
Back Office Supervisor
Western Colorado Pediatric Associates

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THE PURPOSE of SMART Huddles is to promote staff engagement and a culture of trust while addressing the challenges of the day. The focus is on continuous learning through shared decisions, ideas and group recognition

THE GOALS of a SMART Huddle are:

- Start the day on positive note
- Acknowledge successes
- Create a sense of team
- Support continuous improvement
- Reinforce focus on the right things
- Make the invisible, visible

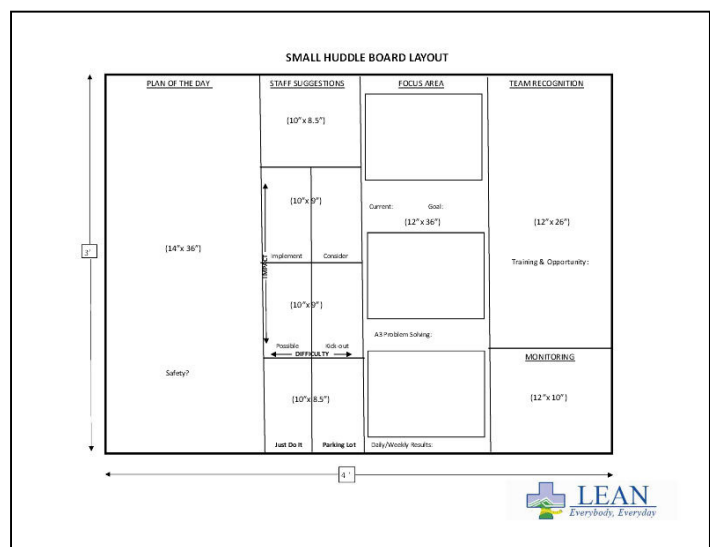


MANAGE THE CHAOS

SMART Huddle Boards provide a structure to focus your team and communicate:

- The challenges of the day with clear communication about anticipated challenges
- Staff suggestions with real time prioritization and follow-up by your team
- Team and organizational improvement priorities
- Successes and failures
- Continuity and staff engagement

SMART Huddle Boards are versatile and the design may be customized to fit your needs.



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